

## Student Safety Leaflet

### *OSCE Academy's Students*

Welcome to Kyrgyzstan and to the OSCE Academy in Bishkek! Here, at the Academy, we put your safety first. Here's some tips and advice to help you settle into your new home.

#### **Making healthy relationships:**

Making new friends and relationships is a big part of your university life. Here, at the OSCE Academy in Bishkek, we aim to create an environment that makes this as easy as possible so you can be your authentic self. However, it is expected that students remain respectful, considerate and tolerant. Avoid scolding, nagging, threatening or intimidating each other. Students are expected to greet each other/teachers/staff members/guests properly (dress code requirements apply). Exchanges should be friendly, in an appropriate tone. Always treat everyone you meet with respect and never touch someone without their consent. We take any report of harassment, assault, sexual assault or violence seriously. Bullying, and discrimination are never acceptable.

#### **Staying safe in your flat rented in Bishkek city:**

- If possible, sign rent agreement with the owner to ensure your status.
- We recommend you keep your flat and room doors locked when you go out.
- It's important to remind your guests to be respectful of others residents or tenants and you should make sure they don't disturb others.

#### **Staying safe in the city and beyond:**

- All students must conduct themselves at all times in a manner befitting the status of the OSCE Academy - a highly reputable educational organization.
- Obey traffic rules, use licensed taxi services during late night trips (if any), don't walk alone at night, avoid visiting any nightclubs, especially alone.
- When out and about, please be careful with personal belongings and keep them safe. Don't leave bags unattended, keep expensive items like phones and wallets secure and be aware of pickpockets or people trying to snatch mobile phones. Pickpocketing usually happens in public places and in public transportation (Minibuses, so-called "Marshrutka", Buses, and Trolleybuses), department stores (at the ZUM, "Globus") and large markets (Osh market, Alamedin market, Orto-Sai market, Dordoi market).
- It is recommended to have a copy of your passport and visa/registration handy.
- If you are stopped by the police and asked for your ID, please obey, this is legal request by state representatives. However, it is your right to see the officer's ID, badge # and know the reason for inspection. If a police officer asks you to proceed to the police station, immediately call for assistance the OSCE Academy Security.

#### **Emergency numbers and contacts:**

- OSCE Academy Security on duty 24/7: 0770 43 36 59; Mr Mirlan Akhmetov - Senior Security guard 0770 707957;
- In case of medical emergency, please call: 151, 136, 1130 or 103/112 (Russian language only). English speakers, please call Ms. Victoria Orazova, Head of International Office. Facilities: the London-Bishkek Medical Centre, (only for Endocrinologist, a gynecologist, psychotherapist, ultrasound check – (0312) 891403 (interpreter available), or Medical Clinic "Medi" on 5/3 Suerkulova street (in front of School № 62); +996 (312) 595627, 595628, 136; [www.medi.kg](http://www.medi.kg)
- Rescue service (Universal for Police, Ambulance, Fire department, Gas leakage): 112
- Fire department only – 101;
- Police only – 102;
- State Ambulance only – 103.